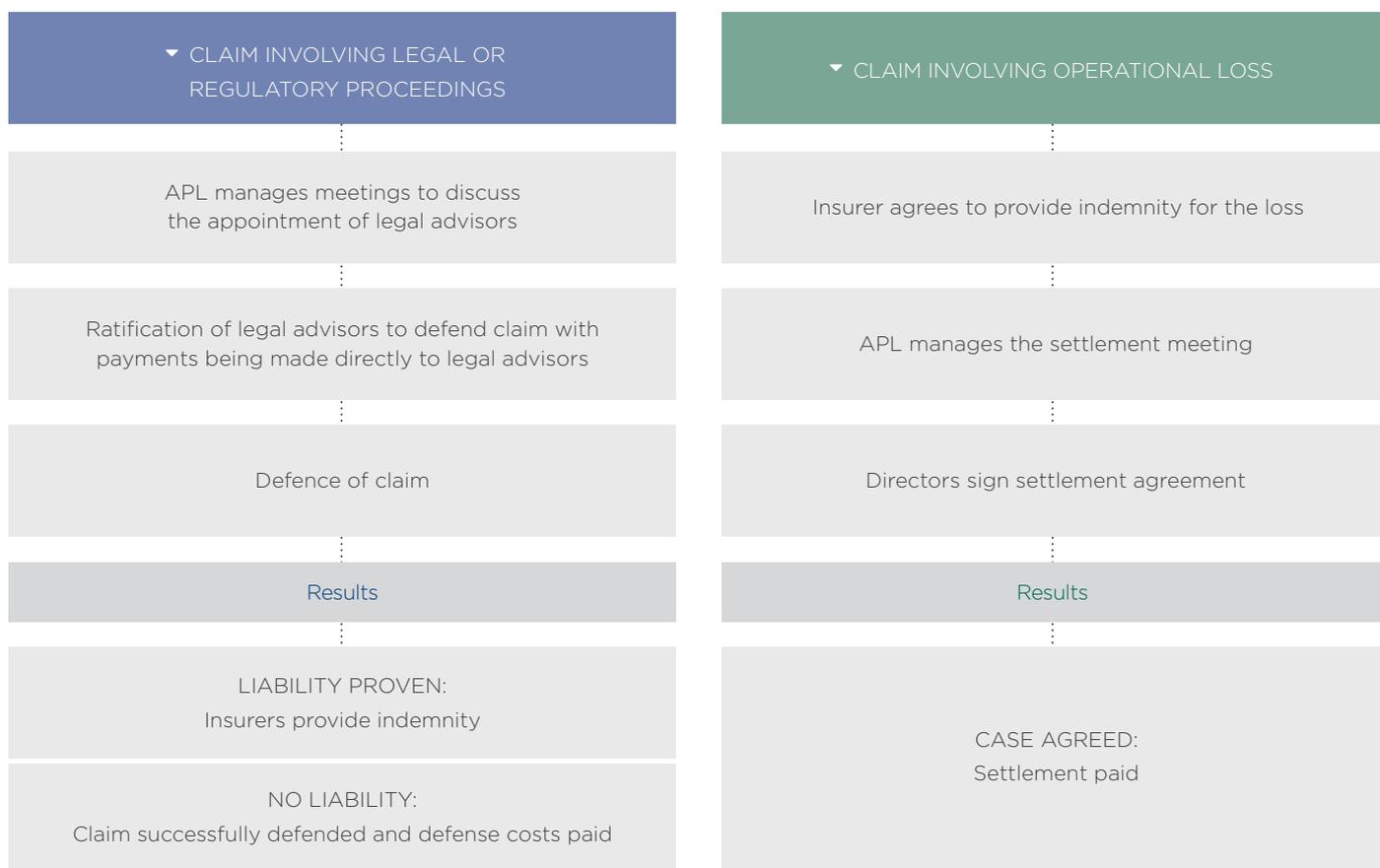


CLAIMS MANAGEMENT - HOW DOES IT WORK?

NOTIFICATION STEPS

- 1 Recognition of a claim or potential claim by insured (client)
- 2 AssuredPartners discusses the situation with the client and advises how to proceed
- 3 AssuredPartners notifies insurers where a valid claim or circumstance exists and updates the client
- 4 AssuredPartners pushes for acceptance of claim/circumstance in order to safeguard the client's position

CLAIMS MANAGEMENT PROCESS



WHY IS CLAIMS MANAGEMENT IMPORTANT?

In an increasingly litigious environment, purchasing PI and D&O insurance from a broker with experienced individuals who acts as more than just a post box, and actively assists its clients in the event of a claim is essential. AssuredPartners London (APL) takes on the responsibility of understanding the nature of any claim, leading discussions with insurers on issues of policy and coverage, and takes all the steps necessary to help ensure the swift payment of any losses.

APL's in house claims team have a wealth of experience in assisting clients to help achieve a swift settlement to any claims they may suffer.

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